



Control & Automation Systems

It was an Operation Manager's worst nightmare: the two busiest weeks of the year leading up to the Christmas rush and the automation system fails.

No one likes to think about the inevitable but technology breaks down, it wears and fails leading to an inoperable distribution centre.

Keymas endeavours to make the fore mentioned scenario something you never have to deal with guaranteeing your distribution operation is as steady and secure as possible. This is why we work with you to develop a maintenance and support programme that suits your operation. Each programme is bespoke and ensures you receive all the support that your operation needs.



Do you support systems you haven't installed?

The answer to this is on the whole yes. We will assess your system and ensure we are the best placed providers to deal with your requirements. If we feel we can provide the best support then we will work with you to develop a maintenance and support programme.

What parts of my system would you cover?

Keymas specialises in automation systems. This is the area we will specifically focus on. However we are a full system provider and therefore through some very carefully agreed partnerships would be able to support the majority of your operation.

I have a full time maintenance team, do I still need a support and maintenance programme?

This truly depends on how specialised your team is. We highly recommend operations with general or part specialised support teams still work with us in terms of ongoing support. We know automation systems, often it is more efficient, safer and often less expensive to get in contact with us rather than have your team search through software and electronics they are not specifically trained in. We will work with your teams to ensure you get the best support.

Do I really need support?

You can answer that question. We offer you the peace of mind to know you have an efficient system, that your system is regularly checked and if something occurs the easy option to call someone specialised in the field.

www.keymas.co.uk/support

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