

Terms and Conditions

V.A.T.

Value added tax is not shown but will be applied at the standard rate.

Prices:

Prices quoted are valid for 60 days from date shown on quotation sheet. A requote could be provided upon request. Budget prices are subject to possible site visits/further consultations, and after any necessary trials of equipment.

Terms:

30 days from date of invoice or as stated on any related correspondence from ourselves.

30% With Order
60% On Delivery of all equipment supplied by Keymas Limited as part of the contract
10% On Completion

There will be an interest charge of 4% over base rates for any money not paid/held back not due to a Keymas problem over and above our stated payment terms.

All goods remain the property of Keymas Limited until paid for in full.

Acceptance:

Following completion of the commissioning of the system, acceptance trials will be carried out in the presence of a person nominated by the customer. Successful completion of these trials will signify the completion of a project, unless we receive notification to the contrary within 7 days.

Special Equipment:

Unless specified Keymas will not be responsible for the supply of any special equipment or machinery to overcome difficulties involved with installation on site which had not been made clear to us prior to the quotation.

Scheduling and Delays:

A realistic schedule of work will be created prior to commencement. This is to be agreed with the customer. Should it be necessary to have an unscheduled stoppage of work during a project, which is outside the control of Keymas, this may also effect the completion date and incur waiting time charges.

Warranty:

All equipment supplied by Keymas will carry the manufacturers warranty/guarantee. The warranty period will be as stated by the original manufacturer.

Keymas will supply any item returned under warranty free of charge, excluding delivery.

Labour and travel will be charged at the current rate if an engineer is requested to attend site to fit the replacement part.

All faulty items will be replaced free of charge during this period on a return to factory basis. The guarantee excludes accidental damage arising from misuse or any condition involving a use for which the goods were not damaged. The guarantee will be void if any changes / modifications have been made to the product / equipment without prior consultation and written acceptance.

Variations:

Variations to the original order specification maybe subject to extra charges. Variation to Order to be signed by a duly authorised customer representative and a Keymas engineer following the agreed extent of the variation/s. Price to be agreed prior to commencement of any remedial or additional work.

Order Cancellation / Cancellation Charges

Order cancellation should be submitted in writing by the customer to Keymas Limited.

The customer will be charged for :-

- (a) Materials ordered and received (these shall be made available for collection by the customer).
- (b) Materials and services ordered, but not yet received by Keymas that are subject to cancellation charges.
- (c) Engineering, installation and labour time administered on/for the contract will be subject to the daily rate charges of Keymas Limited plus all incurred expenses.
- (d) Carriage charges levied on Keymas Limited on materials supplied.
- (e) Any time spent on pre sales including sales support and pre- sales design, pre and post sales meetings, travel and expenses.
- (f) Any time spent by Keymas suppliers and sub-contractors. Effective loss of profit on other projects effected by the cancellation of the project in question.